









# Supplier Evaluation Risk Management (SERM)

## Identify & Secure Every Link in Your Supply Chain

An organisation’s suppliers, partners and associates are increasingly considered a soft target by cyber criminals yet supplier risk management can be a labour-intensive task. Break free from the slow and difficult data analysis generated by manual input and spreadsheets and manage a higher volume of suppliers with an automated system that identifies and manages higher risk quickly and easily.

Integrating and analysing data across multiple divisions and providing robust management reporting that identifies your business risks quickly is possible with SERM, Supplier Evaluation Risk Management from ZeroDayLab.

Tailored to your individual organisation’s needs, SERM provides a highly-scalable, cost-effective process that can be deployed locally or globally.

-  Create supplier risk surveys or review and improve existing surveys based against international best practice standards.
-  Provision of a 24/7, branded online portal where suppliers have direct access to your surveys and questionnaires.
-  Review and categorise supplier survey results and assign risk ratings to catalogue high/medium/low risk suppliers.
-  Re-test high risk suppliers where information has not been sufficient.
-  Online portal providing full access to online reporting for future reference and record-keeping.
-  Monthly update meetings with your dedicated consultant to ensure projects are on track.

### Additional services:

- Options for an escalation process and on-site supplier visits.
- Recommendations for pen-testing and financial risk assessments for suppliers.

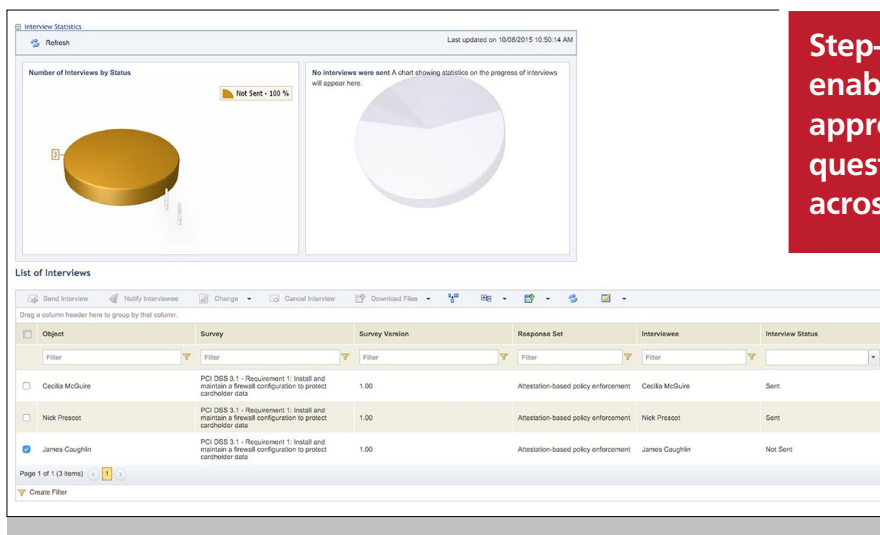


A comprehensive, 360° approach to supply chain risk reviewing and reporting.










## The Benefits of SERM for a Risk-Conscious Business

The ZeroDayLab SERM approach creates a comprehensive, automated and flexible Managed Service that can be rolled-over each audit period, saving considerable time and enabling your organisation to focus on fixing the problem.



Step-by-step tools enable a consistent approach to questionnaires across all functions.

-  **Save Money** Increase your capacity to assess more suppliers, more often, without increasing internal resource.
-  **Save Time** Learn about threats more quickly. Automated questionnaires are replicated across multiple functions, gathering information fast in one central system, rather than in multiple spread sheets across the business.
-  **Improve Accuracy** Accuracy improves and risk is reduced through a standardised, systematic approach that clearly flags your potential risk factors and eliminates spreadsheet error.
-  **Identify Supply Chain Risk** Expand your analysis to your full supplier chain rather than just those currently deemed critical.
-  **Increased Visibility** over your supply chain risk register with a bird's eye view of threat exposure by department, division or location.
-  **Improved Analysis & Reporting** The easy-to-use Management Dashboard gathers results and analysis by function, removing the pain of analysing multiple spreadsheets and reports. (Managed Service)
-  **Improved Information Governance Posture** to help towards ISO 27001, EU GDPR and PCI DSS.



## Passionate About Total Security Management

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